Max Mustermann Musterstr. 1 82110 Germering Gasversorgung Germering GmbH Bärenweg 13 82110 Germering

E-mail: serviceteam@gas-germering.de

Phone: Fax:

Free of charge within Germany.

Service hours: Mo. - Thu. 8 - 4 pm Fr. 8 - 2 pm

Germering, 23.01.2020

Annual Invoice

Contract account number:

200 000 0000 (Please indicate when making payments!)

Invoice number:

2000000000/20000000

Point of use:

Musterstr. 1 K-D., 82110 Germering

Dear Customer

Thank you very much for your trust.

Please find below the invoice for our services in the billing period 01.01.2019 - 31.12.2019.

Services	Consumption	Last invoice consumption from 01.11.2018 to 31.12.2018	Net amount	Value added tax	Gross amount
GVG-Erdgas	12.388 kWh	8.254 kWh	676.03	128.45	EUR 804.48
Total			676.03	128.45	EUR 804.48
Payments made					
Advance paymer	nts made		399.98	76.02	EUR 476.00
Payments on acc	count				EUR 264.00
Balance due on	10.02.2020			64.48 EUR	

Please pay the invoice by 10.02.2020 (date of receipt of payment) with the attached remittance slip. You will save time and money if you opt for the SEPA Direct Debit Scheme. Please complete the attached form "Issuing a SEPA Direct Debit Mandate" or inform us by telephone, e-mail or via the Internet. We will take care of everything else for you.

Based on your consumption in the last billing period, the expected consumption next year and the valid prices, new instalments of EUR 73.00 will be due, which are composed as follows:

Services			Net amount	Та	Value added tax	Gross amount	
GVG-Erdgas			61.34		19 %	11.66	EUR 73.00
Total			61.34			11.66	EUR 73.00
Due on:	01.03.2020	01.04.2020	01.05.2020	01.06.2020		01.08.2020	
	01.09.2020	01.10.2020	01.11.2020	01.12.2020			

Please refer to the following pages for detailed information.

Annual Invoice of 23.01.2020

Contract account number: 200 000 0000

Billing period: 01.01.2019 - 31.12.2019

GVG-Erdgas

Point of consumption: Musterstr. 1 K-D., 82110 Germering Code number of the network operator: 9000000000000

Consumption data

ZW	From	То	Old reading	New reading	Consumption
					measured

Market location ID: 50000000000

Measuring point operator: SWM Measuring point operator Gas / Emmy-Noether-Straße 2 / 80287 München-Moosach

Meter number 411111

Consumption of

natural gas

001 01.01.2019 31.12.2019

10,500

11,700

1,200

Calculation of the thermal energy

Consumption measured m ³	Conversion factor	Calorific value kWh/m³	Thermal energy Natural gas consumption in kWh
1 200	0.915900	11 271000	12 388

Calculation of the amount

Designation	From	То	Quantity	Price	Amount			
Working price GVG-Erdgas Basis	01.01.2019	31.12.2019	12.388 kWh	4.44 ct/kWh	EUR 550.03			
Basic price	01.01.2019	31.12.2019	365 Days	126.00	EUR 126.00			
Net					EUR 676.03			
Value added tax 19 %					EUR 128.45			
Gross					EUR 804.48			

The total amount includes the network fee of EUR 216.82 (plus VAT). Of this amount, EUR 3.72 is for the licence fee, EUR 4.00 for metering and EUR 15.10 for metering point operation.

The share of public levies and charges in the natural gas fee (gross) is around 25% for an average household gas customer.

Information about the contract

Term of contract Indefinite

Term of notice The contracts can be terminated with one month's notice to the end of a

calendar month. In the event of relocation, the customer is entitled to terminate the contract with two weeks' notice to the end of a calendar month.

Next possible termination date

The contract shall be terminated as soon as possible subject to

one month's notice.

You can change your supplier quickly and free of charge.

The regulations on price adjustment, method of payment, liability and compensation are set out in your natural gas supply contract.

Annual Invoice of 23.01.2020

Contract account number: 200 000 0000

Billing period: 01.01.2019 - 31.12.2019

Payments made

Advance	pavments

15.04.2019	EUR 340.00
17.06.2019	EUR 136.00
Total	EUR 476.00

The total of the payments on account is made up as follows:

Services	Net amount	Tax rate	Value added tax	Gross amount
GVG-Erdgas Total	399,98	19 %	76.02	EUR 476.00 EUR 476.00
-				2017 47 0.00
Payments on account				
17.06.2019	264.00			EUR 264.00
Total payments made				EUR 740.00

Gasversorgung Germering GmbH Bärenweg 13 82110 Germering

Issuing a SEPA Direct Debit Mandate

Contract account number: 200 000 0000

Consumption point: Contract Musterstr. 1 K-D., 82110 Germering

partner/payer: Ralf Mustermann

I/We authorise Gasversorgung Germering GmbH to collect payments when due from my/our account by direct debit. At the same time, I/we instruct my/our bank to honour the direct debits drawn by Gasversorgung Germering GmbH to my/our account. The mandate applies to recurring payments.

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You can reach us by:

Mail: Gasversorgung Germering GmbH, Bärenweg 13, 82110 Germering

Fax: 0800 796 625 002 (free of charge within Germany)

E-mail: serviceteam@gas-germering.de

Invoice information

Contract account number

The customer data, details of the point of consumption and all payment transactions relating to this place of consumption are recorded under the contract account number.

Point of consumption

Mandate reference number

Place where the energy supply is supplied.

The mandate reference number individually assigned by GVG, in conjunction with GVG's

Creditor Identifier, uniquely identifies the mandate of a direct debit.

Accounting period

Is the period for which natural gas consumption is billed. The first and the last day of the billing period are indicated on the invoice. Natural gas consumption is invoiced on the basis of the agreed price components.

Last invoice consumption Advance payments The consumption of the comparable period of the previous year.

The amount of the monthly payments on account is determined for an expected annual consumption with the current prices. The calculation is based on specific sizes for your

acceptance structure.

Direct debit

If the specified date is a Saturday, Sunday or public holiday, the direct debit will be made on the following bank working day.

Meter point designation

Not applicable from 01.02.2018.

Market location

The term "market location" is used to describe entry or exit points connected to a gas supply network.

Market location ID

Each market location is given an identity number (the so-called market location ID) by the network operator to whose network it is connected, with which it can be clearly identified. The market location ID can no longer be changed.

Measuring location

The term "measuring location" refers to the measuring point, i.e. the place where gas is measured and which contains all technical equipment required to determine and, if necessary, transmit the measured values.

Measuring location ID

Each measurement location receives an identity number (the so-called measuring location ID) from the network operator, with which it can be clearly identified. The measuring location ID can no longer be changed. The ID of the measuring location is the previous reporting point ID.

ΖW

Counter for calculation of consumption.

Determination of the thermal energy consumption

The natural gas consumption measured at the metering point in m³ (cubic meters) is converted into natural gas consumption in kWh (kilowatt hour) using the conversion factor and calorific value: Natural gas consumption in kWh = (natural gas) consumption measured in m³ x conversion factor x calorific value.

Conversion factor

The conversion factor depends on the location of the delivery point and takes into account the gas pressure, the gas temperature and the average air pressure (altitude) of the supplied location at the time of delivery. The conversion factor is therefore a customer-specific value.

Calorific value

The calorific value describes the energy content contained in one cubic metre of natural gas in its normalised state (0° Celsius, pressure 1.01325 bar).

Working price

The working price is the price for one kilowatt hour (kWh) of natural gas used.

Output price
Basic price
Network charges

The output price refers to the price for the provided output in kilowatts.

The basic price is the charge that is incurred independently of energy consumption.

The network charge is levied by the network operators as a fee for the transit of natural gas through their networks. This fee results from the revenue cap set by the competent regulatory authority for the network operator to whose supply network the customer's withdrawal point is connected.

Concession fee (KA) Metering point operation, measurement Fees paid to the municipality for the joint use of public transport routes by supply lines.

Metering point operation comprises the installation, removal, operation and maintenance of the metering point and its measuring equipment and systems as well as the measurement of the energy extracted, consumed and fed in, including the processing of measured values and data transmission in accordance with Section 3 of the Metering Point Operation Act [Messstellenbetriebsgesetz].

The fee for metering point operation and measurement invoiced to GVG by the respective basic metering point operator will be charged by GVG to the customer.

Energy tax

The energy tax is an excise tax. It is part of the fee for the supply of natural gas and is paid to the tax authorities.

Energy Tax Act

For gas supplies for which Section 107 (2) of the Energy Tax Implementing Regulation [Energiesteuer-Durchführungsverordnung]

The following information applies to the natural gas purchased by GVG's customer: "Tax privileged energy product! May not be used as a fuel, unless such use is permitted under the Energy Tax Act [Energiesteuergesetz] or the Energy Tax Implementing Regulation. Any use other than as fuel has tax and criminal consequences! In case of doubt, please contact your competent main customs."

Sales tax (value added tax)

The turnover tax is a general consumption or transport tax. The tax is levied on the

remuneration for the supply of goods or services.

Terms of payment

Invoice amounts and payments on account are to be paid by no later than the specified due date. In the case of bank transfers, the date on which the amount is credited to GVG's account is decisive for timely payment. Objections to invoices and partial invoices only entitle the customer to refuse payment if they are based on obviously incorrect meter

reading results.

Relocation

Please inform us in good time if you intend to relocate, stating the meter readings. We need the meter readings to delimit the energy consumption to the next tenant (property manager

or owner) and to prepare the final invoice.

Privacy

The data collected in connection with this contractual relationship will be automatically stored, processed and used by GVG within the scope of the purpose of the contractual relationship (e.g. consumption billing, invoicing, customer care) in compliance with data protection regulations and may be passed on to third parties commissioned to carry out the

contractual relationship.

Information on GVG's services

www.gas-germering.de Detailed and up-to-date information on GVG's services, offers and prices can be found at

www.gas-germering.de.

Online Service Use our online service at www.gas-germering.de. We are there for you around the clock, 24

hours a day, 7 days a week. You can do everything important from the comfort of your own

home: Report meter readings, report a relocation, or change contact details.

Telephone inquiriesOur service centre will be happy to answer your questions. We are there for you Monday to

Thursday from 8 am to 4 pm and Friday from 8 am to 2 pm.

Written requests GVG Gasversorgung Germering GmbH; Bärenweg 13; 82110 Germering

Personal questions GVG customer service every Monday from 2 p.m. to 6 p.m

Security services in GVG's

network area

Telephone numbers for emergencies

Natural gas +49 89 153016

Further Information

Information on the Energy Services Act (EDL-G) - -Consumer organisations/energy agencies Information on providers of effective measures to improve energy efficiency and save energy and their offers can be found on a list of providers publicly maintained by the Federal Office for Energy Efficiency (BfEE) at www.bfee-online.de.

Information on energy efficiency and energy saving measures, including comparative energy consumption figures and contact details for consumer organisations, energy agencies or similar bodies can be found on the following website: www.ganz-einfachenergiesparen.de.

GVG's consumer service / complaint management

Consumer complaints can be sent to: GVG Gasversorgung Germering GmbH Bärenweg 13, 82110 Germering

or by e-mail to serviceteam@gas-germering.de.

Consumption service of the Federal Network Agency

The consumer service of the Federal Network Agency for electricity and natural gas can be reached at the following contact details: Federal Network Agency for Electricity, Gas, Telecommunications, Post and Railway, Consumer Service P.O. Box 8001, 53105 Bonn, e-mail verbraucherservice-energie@bnetza.de.

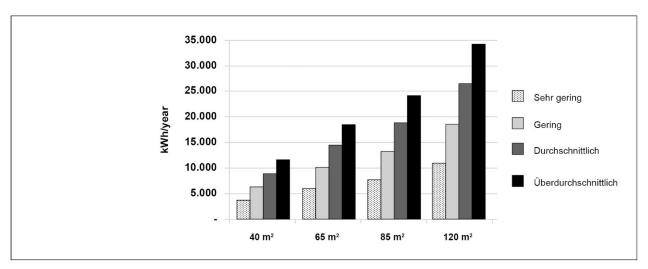
Arbitration board

In order to settle disputes, an application can be made under the conditions of § 111b EnWG to the Schlichtungsstelle Energie e.V., Friedrich-Straße 133, 10117 Berlin, Internet www.schlichtungsstelle-energie.de; e-mail: info@schlichtungsstelle-energie.de. This is subject to the condition that GVG's complaints body has been contacted and that no mutually satisfactory solution has been found. GVG is obliged to participate in the conciliation procedure of the Schlichtungsstelle Energie e.V.

You can easily compare your annual gas consumption with typical comparison groups. In the graph you will find the average gas consumption of different household sizes.

Consumption current billing period kWh

	Average consumption data in kWh per household size														
	120 m²	Consumption per m ²													
Very low	3.600	5.850	7.650	10.800	90										
Low	6.200	10.075	13.175	18.600	155										
Average	8.880	14.430	18.870	26.640	220										
Above average	11.400	18.525	24.225	34.200	285										



Source: BDEW/VKU

The listed natural gas consumption figures are indicative and not universally valid. Applications in the commercial or professional sector and special cases with atypical consumption patterns are also not considered. The comparison groups are a nationwide average, regional and climatic differences may cause deviations. Consumption depends primarily on the structural condition of your residential building and your individual consumption behaviour.